

Claim form

Please fill out this form to return your goods. **Orders from the UK with DHL Economy have a free return label in the Shipping confirmation email.** It is necessary to include the original invoice inside the package.

We recommend you return your goods clean and packaged properly to avoid any damage during transportation. We will reach out to you as soon as we start the claim process. By law, we have 30 days to complete your return.

Customer details

First and last name:

Street and house number:

City and zip code:

Phone and email:

Order number:

IBAN:

Product you're claiming and why:

(Please write clearly and legibly)

Date

Signature

Processing your personal data is regulated by the n. 110/2019 Sb., Czech Personal Data Processing Act, and other regulatory and legal provisions valid in the Czech Republic.

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